



No sounds from eBooks on iPad

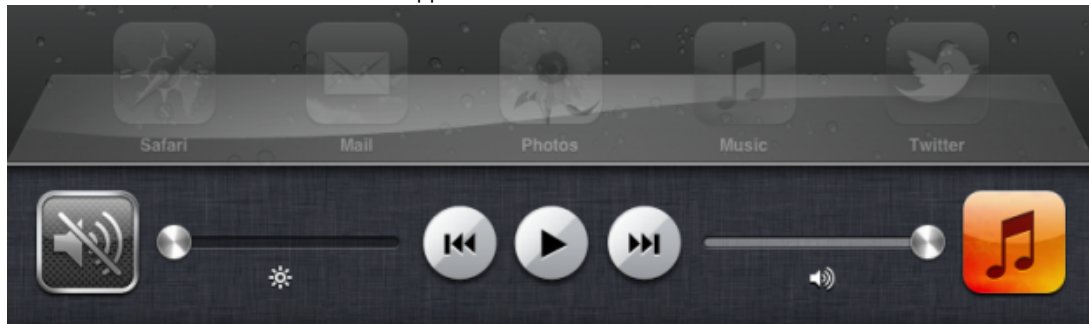
Roshan - 2019-07-22 - 2 Comments - in Sesame Street

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On an iPad there are times when the **Soft Mute** feature gets activated, which can result in no sound coming from certain apps over your iPad speaker, even though volume is turned up and you can hear the sound with headphones. This Soft Mute "feature" mutes app music and sounds. In order to fix this, you need to follow the instructions below

- Double tap the home button
- Swipe from left to right
- Tap the speaker icon to the far left
- It should show "**Mute Off**" below the play button
- Listen to app sound once again

This should fix the sound issue on iPad app.



Note: The following types of eBooks are available at the Sesame Street eBookStore:

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