



[Portal](#) > [Knowledgebase](#) > [Email Feedback](#) > [Feedback from our customers](#)

Feedback from our customers

Roshan - 2021-10-27 - [0 Comments](#) - in [Email Feedback](#)

1 day ago 17 hours ago Ticket #6167 Rachel

 **Thank you for keeping me posted. Very helpful.**

5 days ago Ticket #6095 Ellen



i'm very thankful for your immediate response... thank you very much

8 days ago Ticket #6073 Hanadi


 **Excellent and fast, jazakum Allahu khira**

11 days ago Ticket #6042 Mary



Questions were answered fully and in a very timely manner. 10/10

13 days ago Ticket #5970 Gerald

 **I appreciate your fast response. It's a pleasure doing business with you. Thank you, Gerald Ward**

14 days ago Ticket #5964 Andrew

 **Friendly and effective support. And the support staff were able to interpret my confusing request. Thanks.**

16 days ago Ticket #5886 Kamilia



© **Thank you for your support. I was able to log in and redeem my book thank to your help**

18 days ago Ticket #5872 Teresita



© **Thank you! you have been very helpful.**

4 weeks ago Ticket #5393 Sandra



© **Excellent support Thank you**

5 weeks ago Ticket #5201 Surendra



© **Thanks for response, it was helpful. Surendra K Chutani, MD, CEPS.**

5 weeks ago Ticket #5169 Q



© **The response was quick and informative.**

9 weeks ago Ticket #3785 Tyana



© **Great Support! They resolved my issue promptly. I am very happy with their customer service.**

9 weeks ago Ticket #3804: Norberto




© **Everything is working now. Thanks**

9 weeks ago Ticket #3800 Esther




© I appreciated the inclusion of follow-up actions in the answer to my question. Thanks.

9 weeks ago Ticket #3691 Fawkes

 © I think the best thing is how fast I get a reply from the support team. I know I've only emailed them twice, but both times I was very happy with their timing and their help. There's no point in responding quickly and not giving the right advice! Thanks again, guys! Whenever I need help I know you'll be there :D

9 weeks ago Ticket #3540 Peter


 © Thank you for giving me my refund with no questions asked. Kudos to your support staff. In the future I will use this site, and will recommend and direct anyone I know to your site in the future.

10 weeks ago Ticket #3441 mdklein



© Good. I did get it to work, but it was more effort than it needed to be...compared to, for example, the iBookstore.

11 weeks ago Ticket #3320 Preininger

 © Excellent support, very timely and helpful. Thank you!

11 weeks ago Ticket #3309 Christopher


 © Quick response that fixed the problem. Thank you.

11 weeks ago Ticket #3203 Annette



© Brilliant help, it does not install with Google Chrome on a PC, but fine with Google Chrome on a Mac and Firefox on PC, as advised


2 months ago Ticket #3133 Irina

 © Tak for hjælpen. Den har løst mit problem. Med venlig hilsen, Irina Baravitskaya.

2 months ago Ticket #3071 Omar

 **very helpful information. Thanks alot**

2 months ago Ticket #3119 Christina

 **Thank you very much :-)**
