

Knowledgebase > iPad > I cannot see the additional purchases that were just made on my Bookshelf.

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Roshan - 2023-02-04 - Comments (0) - iPad

If the newly purchased eBooks are not showing up on the **Thieme Bookshelf** app on your iPad,

- Open the iPad app, Tap on the Bookstore icon.
- Once you are on the screen, please tap on the **Sync Button**



If you are still having issues after synchronizing on the app, please click on the **Account Tab** and Sign out and quit the app.

Re-open the app and Login again with your registered credentials.

If this does not resolve the issue, please uninstall and reinstall the app.

Tags

bookshelf

ipad

new purchases