

## Can't log in

Roshan - 2023-06-09 - Comments (0) - iPortal

### Question:

Hello,

I tried logging in to my account, and it says wrong Password. I tried several times, and got the same thing. So I clicked on the link for Lost Passwords, thinking I would reset it, but when I entered my Email address, it says that Email address is not registered with any account. I have the Emails from Crimson Romance, so I know that the Email address is correct.

### Answer:

Please ensure that you are going to <http://ebooks.crimsonromance.com/login> and not <http://www.crimsonromance.com/login/>

One is an eBook site and the other is a print book and parent site for all other products & services.

#### Tags

cannot login

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