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New

- Michael Lougee
- **Forum name:** #Customer Service Feedback

I'm wondering if your written material on the support site, support.ipublishcentral.com, is wrong when it says there are phone-support hours until 8:30p ET, since my call went directly to v-mail.

Thanks for any response...

Comment (1)

Roshan

7 years ago

Dr. Lougee,

Sorry for any inconvenience caused, currently we do not offer phone support directly, we have a voicemail box wherein you can leave a message with your questions/concerns and our tech support team will get back to you with answers through email.